

JULY 2017

WINDWOOD FOREST

www.windwoodforest.org



Professionally Managed by Keystone Pacific Property Management, LLC- 16775 Von Karman, Ste. 100, Irvine, CA 92606

I SPY A GOOD NEIGHBOR!

Nominate your fellow Windwood Forest residents in recognition of good deeds and neighborly behavior.

This month the honor goes to: **COMMUNITY DOG WALKERS**
Thank you to our active morning walkers for being the eyes of the community!



*Have a safe and happy
Independence Day from the
Windwood Forest
Homeowners Association*

JULY UPDATES FIREWORKS

The City of Santa Ana wants to remind everyone that only California State Fire Marshal approved Safe and Sane fireworks may be purchased, possessed or discharged within the city.

- ◇ Windwood Forest HOA does not allow illegal fireworks.
- ◇ Legal fireworks are permitted in Windwood Forest on July 4, on the basketball court only.
- ◇ Unit owner responsible for damage or injuries resulting from firework usage.

INDEPENDENCE DAY CELEBRATION: July 4, 2017

Free Event from 4:00 pm to 9:30 pm
Centennial Park
3000 W Edinger Ave.
Santa Ana, CA 92704

POOL KEY FOB

- ◆ Locate the blue, numbered key fob mailed out in January.
- ◆ Key fob is needed to access the pool area.
- ◆ Do not lend the fob; it is specific to each homeowner.
- ◆ Current key is still needed to access restrooms and spa.
- ◆ Residents with active violations or delinquent assessments will have their key fob deactivated until in compliance.



BOARD OF DIRECTORS:

President: Shelley Nakasone

Vice-President: Irene Tsao

Treasurer: Sheri Snyder

Secretary: Doug Thornburg

Member-at-Large: Reyes Vazquez

NEXT BOARD MEETING:

Tuesday, July 11, 2017

6:30 P.M. @ the Community Pool

The final agenda will be posted at the community pool. You may also obtain a copy of the agenda by contacting management at 949-430-5849

IMPORTANT NUMBERS:

SANTA ANA POLICE:

714-834-4211 (non-emergency)

OC PATROL:

800-525-1626

parking@oc-patrol.com

GRAFFITI REMOVAL:

877-786-7824

ANIMAL CONTROL:

714-245-8792

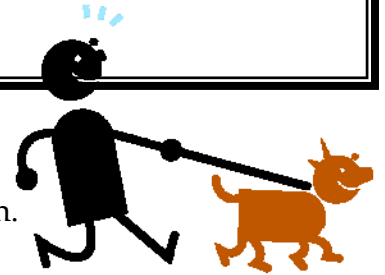
SHOPPING CART REMOVAL:

888-233-2278

RULE OF THE MONTH

Q. Pet Rules

- ◇ Pets may be on patios or balconies as long as pet does not cause damage or pose a noise nuisance.
- ◇ Residents are required to pick-up after pets immediately.
- ◇ Dogs in common areas must be on a leash not exceeding 6 feet in length.
- ◇ Resident and unit owner are solely responsible for injuries and/or damages resulting from pets.

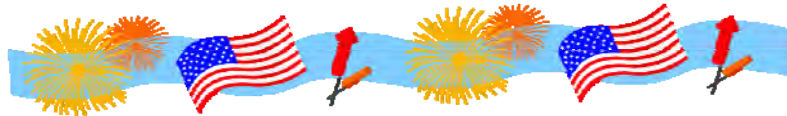


COMMUNITY REMINDERS

Keystone Pacific Closed in observance of Independence Day, Tuesday, July 4th.

For after-hours emergency maintenance issues, please call 949-833-2600 to be connected with the service line. Please call 911 for life-threatening emergencies.

Children Playing! During summer months, more children will be playing outdoors. Parents, remind children to stay out of road ways and play safely. Driver's slow down and watch for children.



DISPOSAL OF HAZARDOUS ITEMS

For safety reasons, do not dispose of hazardous items in the dumpster or enclosure.

Hazardous items may include:

- Automotive products
- Batteries
- Fluorescent light bulbs
- Paint
- Household cleaners
- Electronics

In certain communities serviced by Waste Management – you can have these hazardous materials conveniently picked up at your home. To schedule a home collection from Windwood Forest:

- ◆ Call 1-800-449-7587
- ◆ Email atyourdoor@wm.com
- ◆ Go to www.WMATYOURDOOR.COM

For residents of Santa Ana, before you change your oil, contact Waste Management at 714-558-7761 or 949-642-1191 to request a free oil container and oil filter bag to be delivered to your home.



Contact Info:

Association Manager:

Elizabeth Reed
949-430-5849
ereed@keystonepacific.com

Common Area Issues:

Lilly Luong
949-838-3269
lluong@keystonepacific.com

Billing Questions:

949-833-2600
customercare@keystonepacific.com

Emergency After Hours:

949-833-2600

Pool Keys:

949-838-3269

NEW PORTAL LAUNCHING



WWW.KPPMCONNECTION.COM

At Keystone Pacific, we are constantly striving to provide our clients the highest level of customer service and a superior management experience. In July, we will modernize the look of our portal to enable new exciting features within the next year. The new portal may look different, but it retains all of the features you currently use. The launch of our new look is just the first step in offering you the best-in-class tools so that you can manage your account in a way that suits your busy life. Stay tuned for more updates on exciting new features.

USE ON ALL DEVICES

Our new website will be available on all devices; including desktops, tablets and smart phones.



LOGIN INFORMATION

Please log in to www.kppmconnection.com using your email address and password. If you have not registered, please have your billing statement available to enter in the required information.



NEED ASSISTANCE?

STARTING JULY 15TH
Extended Customer Service Hours
9:00 AM to 9:00 PM
Customer Care: (949) 833-2600 or
customercare@keystonepacific.com

