

June 2015

WINDWOOD FOREST

Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman, Ste. 100, Irvine, CA 92606

COMMUNITY WIDE GARAGE SALE

Saturday June 6th and Sunday June 7th we welcome you to participate in a community wide garage sale! Please remember the homeowners are responsible for enforcing the parking rules for the community. We ask that you please follow the City of Santa Ana's regulations as well:

- Sales may begin at 8:00 A.M. and must end by 5:00 P.M.
- Items sold may not be displayed on the public sidewalks, parkways, streets or alleys.
- Items sold must be used goods, from your household, and not purchased for resale.
- Signs may be posted one week before the sale weekend and must be taken down one day after the date of your sale.

If you have any additional questions regarding the sale please contact your Property Manager, Bryn Kirkpatrick, at 949-838-3261.

COMMUNITY SAFETY

If you witness criminal activity you must contact the police, not our security company. The Santa Ana Police Department can be reached at 714-834-4211 for non emergency reports. The patrol company is only to enforce parking issues within Windwood Forest.

APRIL & MAY 2015 BOARD MEETING HIGHLIGHTS

- The Board accepted the March 17, 2015, March 24, 2015, April 7, 2015, and April 22, 2015 General Session Meeting Minutes
- The Board chose www.windwoodforest.org to be the domain name for the website being developed by Keystone Pacific.
- Two proposal from Southern California Coatings were approved to repair the balconies at 2603 and 2611 W. Northwood and 2728W. Meadowwood.
- The Board is continually working on improving the lights throughout the Windwood Forest community.
- After consideration, Defense was chosen to take over the patrol contract.
- Three diseased eucalyptus trees were approved for removal.
- The Board voted to approve a proposal to secure the wrought iron fencing around the pool near the basketball court.
- A2Z Plumbing was approved to install 4 new water mains from the meters to the units.

BOARD OF DIRECTORS:

President: Shelley Nakasone
Vice-President: Irene Tsao
Treasurer: Sheri Snyder
Secretary: Doug Thornburg
Member-at-Large: Sioux Van Foecken

NEXT BOARD MEETING:

Tuesday, June 2, 2015
6:30 P.M. @ the Community Pool

The final agenda will be posted at the community pool. You may also obtain a copy of the agenda by contacting management at 949-838-3261

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Bryn Kirkpatrick
Phone: 949-838-3261
Emergency After Hours:
949-833-2600
Fax: 949-833-0919
bkirkpatrick@keystonepacific.com

COMMON AREA ISSUES:

Jeanette Vega
Phone: 949-430-5808
jvega@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239
architectural@keystonepacific.com

POOL KEYS:

Jeanette Vega
949-430-5808



June 2015 REMINDERS

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life threatening emergencies.

Trash Pick-Up Day - Tuesdays, Fridays

Tuesday, June 2 - Board Meeting @ 6:30

Location: Community Pool

Graffiti Removal: 877-786-7824

Shopping Cart Removal: 888-233-2278

Animal Control: 714-245-8792



SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.



COMMUNITY PROJECTS

We, The Board of Directors, are always working hard to make sure Windwood Forest stays safe and beautiful. Here are some of the projects that we are currently working on or have been recently completed:

- Horizon Lighting is continually installing new, energy efficient lighting throughout the community and will be installing larger, brighter fixtures near the tot lot.
- Three balconies have recently been repaired by Southern California Coatings.
- After a mainline break it was decided to approve A2Z Plumbing to install new mainlines to avoid further damages.
- New signs for the dumpster areas have been ordered and will be installed shortly.
- A recent report on our water usage was done and we are looking into installing nonpotable water and removing some of the turf in the community and installing drought tolerant plants to save water.
- We are in the process of revising the Rules and Regulations for the community to make them more straight forward and easier to understand.
- We have hired a new patrol company to handle the parking situation and are looking to hire a new pool vendor.



COMMUNITY REMINDERS

- Please go to www.keystonepacific.com to report any maintenance issues or violations that you see in the community.
- Your pet is your responsibility! You must clean up after your pet in the common areas every time.
- Keep our alleys safe from criminal activity by keeping your alley light switched to the on position. It will stay off during the day but will go on at night with the photo sensor. If you think your photo sensor does not work please submit a work request.
- Most of the garage doors in the community need to be cleaned. Why not take a minute before the garage sale?