# WINDWOOD FOREST

www.windwoodforest.org



Professionally Managed by Keystone Pacific Property Management, LLC- 16775 Von Karman, Ste. 100, Irvine, CA 92606

#### I SPY A GOOD NEIGHBOR!

Windwood Forest is introducing a new monthly feature. Nominate your fellow Windwood Forest residents in recognition of good deeds and neighborly behavior.

This month honor goes to: **ROY GARCIA**Thank you Roy, for helping to affix parking decals.



#### **MAY UPDATES**

#### **DISPOSAL OF LARGE ITEMS**

- Do not leave bulk items at the dumpsters without first contacting Management at 949-838-3269 to schedule a pick up.
- Homeowners are responsible for contacting Management to schedule a pick up and absorbing the cost of \$42.80.
- Please put a sign on bulk items left at the dumpster, so Management knows a pick-up has been scheduled.
- If you witness someone leaving items at the dumpster illegally, please contact Management.

#### ARCHITECTURAL APPLICATION

Architectural Application – Required for all exterior modifications including but not limited to:

- ♦ Screen doors
- ♦ Windows
- ♦ Satellite dishes
- ♦ Patio areas

Architectural@keystonepacific.com

#### **BOARD OF DIRECTORS:**

**President:** Shelley Nakasone

Vice-President: Irene Tsao

Treasurer: Sheri Snyder

**Secretary:** Doug Thornburg

Member-at-Large: Reyes Vazquez

#### **NEXT BOARD MEETING:**

Wednesday, May 10, 2017 6:30 P.M. @ the Community Pool

The final agenda will be posted at the community pool. You may also obtain a copy of the agenda by contacting management at 949-430-5849

#### **IMPORTANT NUMBERS:**

#### **SANTA ANA POLICE:**

714-834-4211 (non-emergency)

#### OC PATROL:

800-525-1626

parking@oc-patrol.com

#### **GRAFFITI REMOVAL:**

877-786-7824

#### **ANIMAL CONTROL:**

714-245-8792

#### **SHOPPING CART REMOVAL:**

888-233-2278

## **MAY 2017 REMINDERS**

Keystone Pacific Closed in Observance of Memorial Day Monday, May 29th.

- For after-hours association emergency maintenance issues, please call 949-833-2600 to be connected with the service line. Please call 9-1-1 for life-threatening emergencies.

#### TRASH PICK UP DAYS

- Tuesday and Friday
- Do not fill over fill line
- Refuse vendor cost to HOA for overfill is \$42.80.

## RULE OF THE MONTH I. Play Rules

- Basketball court and tot lot hours are 9:00am to 8:00pm
- It is the resident's responsibility to provide supervision for their guests.
- No excessive noise is permitted.



#### PARKING PERMITS

For the safety and availability of parking for all of the WFHOA residents, the new parking program is in effect!

- WFHOA is private property with no public parking.
- Parking in WFHOA is for residents, their guests and vendors.
- Permits are in effect starting February 1st! Your vehicle needs to display the proper permit or it is subject to citation or tow.
- To Safe list a guest vehicle between 12:00 am to 6:00 am: www.permitmycar.com.
- Guest vehicles may be safe listed up to 5 x in a 30 day period.
- Parking permit application: parking@oc-patrol.com.
- Application for permit is \$50.00 payable to OC Patrol at the time the vendor is scheduled to place the permit on the vehicle.
- Permits are issued for a specific vehicle registered to an WFHOA address.
- Vehicles may not remain parked in same location for more than 72 consecutive hours or it is subject to tow.
- Contact OC patrol for parking issues only!
- Speed limit is 15mph.

#### Contact Info:

### **Association Manager:**

Elizabeth Reed 949-430-5849

ereed@keystonepacific.com

#### Common Area Issues:

### Lilly Luong

949-838-3269

lluong@keystonepacific.com

#### Billing Questions:

949-833-2600

customercare@keystonepacific.com

## Emergency After Hours: 949-833-2600

Pool Keys:

949-838-3269